

## ORIGINAL ARTICLE

# KNOWLEDGE AND ATTITUDE ON ANTIBIOTIC USE AMONG PUBLIC IN RURAL AREA BATU PAHAT, JOHOR

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## ABSTRACT

Antibiotic resistance is a global threat to public health, leads to health and economic burden. Studies show that knowledge and attitude towards antibiotic use is poor, especially among rural residents. However, there is no study conducted on knowledge and attitude towards antibiotic use among the public in rural area Malaysia. The aim of this study is to assess knowledge and attitude on antibiotic use among public in rural area Batu Pahat, Johor. This was a cross-sectional study in which closed-ended questionnaires were distributed to 350 rural residents in Batu Pahat by convenience sampling method. The questionnaire was constructed into socio-demographic, antibiotic use and indication, knowledge and attitude towards antibiotic use. The most inappropriate knowledge responses were found for assumption about the effectiveness of antibiotics towards viral infection (69.1%), colds and coughs (57.7%). Only few were aware about the decrease in antibiotic effectiveness following antibiotic overuse (29.1%). Misuse antibiotics for cold (64.0%), expect antibiotics to be prescribed for common cold symptoms (52.6%) and discontinue antibiotics when start feeling better (63.4%) were the several highest inappropriate responses in attitude domain. Significant association was shown between both knowledge level and attitude level with age, gender, educational level, monthly income, occupation related to healthcare, family member's occupation related to healthcare and most common location seek for healthcare. In conclusion, the rural residents demonstrated moderate knowledge (50%) but negative attitude (56.9%) towards antibiotic use. To cope with antibiotic resistance issue, proper planning on effective methods to promote appropriate use of antibiotics are necessary.

**Keywords:** Knowledge, attitude, antibiotic, antibiotic use, public.

## INTRODUCTION

Antibiotic resistance is a global threat to human health. It leads to longer hospitalization, higher medical costs and mortality. All levels of society play a significant role in minimizing the spread of antibiotic resistance<sup>1</sup>. Currently, knowledge on safe use of antibiotics have been widely disseminated via media, internet, community, schools, etc. This includes implementation of antibiotic awareness week in November every year using info graphics, quiz, posters, and successful stories to raise awareness on antibiotic resistance.

Antibiotic knowledge influences proper usage of antibiotic. Despite the efforts to raise antibiotic awareness, the prevalence of inappropriate antibiotic use remains high. Furthermore, previous study showed that there was significant disparity in antibiotic knowledge by educational status, occupation, race and residency. Non-compliance

with antibiotics therapy has led to the development of antibiotic resistance<sup>2, 3</sup>. This was further exacerbated by the majority of patients who are seeking antibiotics as treatment, resulting in widespread and abuse of antibiotic.

In order to aid policy makers to initiate strategies to overcome AMR, there is a need to assess public knowledge and attitude towards antibiotic use, especially among under served population, such as rural residents. In Malaysia, several studies were conducted on similar topics among public in Penang, Shah Alam, Putrajaya, Kedah and Kuala Lumpur, but these studies did not differentiate the residency (rural or urban) of respondents. Therefore, the purpose of this study is to resolve research gaps existed from previous study in Malaysia by expanding the study site to rural area in Malaysia.

Aim of the study was to investigate knowledge and attitude towards antibiotic use among the general public in rural area Batu Pahat, Johor.

## METHODOLOGY

This was a cross-sectional study conducted among 350 rural residents in two villages of Batu Pahat, Johor, namely Kampung Sungai Jambi, Rengit (1.672°N, 103.18°E) and Kampung Parit Haji Ali, Parit Raja (2.0061°N, 102.6421°E). The villages were selected based on the village entry data in Ministry of Rural and Regional Development Malaysia<sup>4</sup>. The study was conducted in cafe, shop house, bus station, community halls and outside the mosque. The study excluded those never heard of the term “antibiotic”. The questionnaire was adopted from study conducted by Lim K.K. to assess public knowledge and attitude towards antibiotics in Putrajaya, Malaysia<sup>5</sup>. It consisted of a total of 31 items and was divided into four parts. Part I consisted 8 items on socio-demographic information of the respondents. Part II comprised of 3 items on antibiotic use and indication in the past 4 weeks. Part III contained 12 items regarding knowledge on antibiotic use. Participants were required to answer “yes”, “no” or “not sure” for each statements. Part IV had 8 items concerned about attitude towards antibiotics use. Participants were required to use a 5-point Likert scale to answer these statements, which were “strongly agree”, “agree”, “not sure”, “disagree” and “strongly disagree”. To simplify the analysis, options of “strongly agree” and “agree” were classified as “agree”, whereas options of “strongly disagree” and “disagree” were classified as “disagree” and option of “not sure” was remained as “not sure”. Score 1 was awarded to appropriate responses and vice versa. By adding up the score, level of knowledge was categorised into three levels based on the score, which were poor (0-3), moderate (4-7) and good (8-12). Respondents were categorised into negative attitude (0-4) and positive attitude (5-8).

## RESULT

### Part I: Socio-demographic data of respondents

Table 1 shows the socio-demographic data of respondents. Respondents spread out almost equally among all age groups. Majority of respondents were male (63.4%), secondary school level (66.6%) and not involved in healthcare services (88.9%). All of the respondents were Malay (100%).

Table 2 demonstrates the antibiotic use and indications of participants. Most of the respondents used antibiotic in the past 4 weeks (51.1%). 84.0% of respondents received antibiotics that were prescribed and given by hospital or clinic after consultation. Majority used antibiotics for fever (56.4%).

Table 3 shows the knowledge of respondents of antibiotic use. 47.1% of respondents disagreed that antibiotics are the same as medications used to relieve pain and fever such as aspirin and paracetamol (Panadol). Majority of respondents also agreed that antibiotics can be used to treat viral infections (69.1%). Besides that, 57.7% of respondents assumed that antibiotics work on most colds and coughs. However, 61.1% of respondents were uncertain that overuse of antibiotics can cause the antibiotics to lose effectiveness in long term. For the statements regarding administration of antibiotics, 58.6% of respondents disagreed that it is okay to stop taking an antibiotic when symptoms are improving.

Table 4 shows the attitude of respondents towards antibiotic use. Majority of the respondents agreed that they will take antibiotics to help them get better more quickly when they get cold (64.0%). Besides that, 52.6% of respondents were expecting antibiotic to be prescribed by doctor if they suffer from common cold symptoms. On top of these, most of the respondents normally stop taking on antibiotic when they start feeling better (63.4%).

Table 1: Socio-demographic data of respondents (n=350)

Variables	Frequency, n	Percentage, %
<b>Age</b>		
18-30 years old	87	24.9
31-40 years old	59	16.9
41-50 years old	87	24.9
51-60 years old	78	22.3
More than 60 years old	39	11.1
<b>Gender</b>		
Male	223	63.4
Female	128	36.6
<b>Race</b>		
Malay	350	100.0
Chinese	0	0.0
Indian	0	0.0
Others	0	0.0
<b>Highest education level</b>		
Primary school or lower	28	8.0
Secondary school	233	66.6
College/ University	89	25.4
<b>Monthly income</b>		
Less than RM 1000	76	21.7
RM 1000- RM 2000	163	46.6
RM 2001- RM 4000	83	23.7
More than RM 4000	28	8.0
<b>Occupation related to healthcare</b>		
Yes	39	11.1
No	311	88.9
<b>Family member's occupation related to healthcare</b>		
Yes	54	15.4
No	296	84.6
<b>Most common location seek for healthcare</b>		
Government clinic/ hospital	297	84.9
Private clinic/ hospital	36	10.3
Community pharmacy	17	4.9
Others	0	0.0

Table 2: Antibiotic use and indications

Items	Number, n	Percentage, %
<b>Recent use of antibiotic</b>		
Yes	179	51.1
No	171	48.9
<b>Source of antibiotic</b>		
Prescribed and given by hospital/ clinic after consultation	152	84.0
Purchased from a private clinic without consultation with a doctor	24	13.3
Purchased from a retail pharmacy	5	2.8
Use someone else's antibiotic	0	0.0
<b>Reasons of taking antibiotic</b>		
Urinary tract infection	5	2.8
Skin problem/wound	69	38.1
Fever	102	56.4
Pain/ inflammation	0	0.0
Respiratory tract infection	5	2.8

**Table 3: Knowledge of respondents on antibiotic use**

Statements	Yes n (%)	No n (%)	Not sure n (%)
<b>Identification of antibiotics</b>			
1. Antibiotics are the same as medications used to relieve pain and fever such as aspirin and paracetamol (Panadol).	119 (34.0)	165 (47.1)	66 (18.9)
2. Penicillin is an antibiotic.	98 (28.0)	71 (20.3)	181 (51.7)
<b>Role of antibiotic</b>			
3. Antibiotics are medicines that can kill bacteria.	345 (98.6)	5 (1.4)	0 (0.0)
4. Antibiotics can be used to treat viral infections.	242 (69.1)	62 (17.7)	46 (13.1)
5. Antibiotics work on most colds & coughs.	202 (57.7)	109 (31.1)	39 (11.1)
<b>Good bacteria</b>			
6. Antibiotics can kill bacteria that normally live on the skin and gut (digestion tract).	132 (37.7)	26 (7.4)	192 (54.9)
7. Bacteria that normally live on the skin and in the gut are good for your health.	61 (17.4)	44 (12.6)	245 (70.0)
<b>Adverse effects</b>			
8. Antibiotics may cause allergy reactions.	193 (55.1)	23 (6.6)	134 (38.3)
9. Antibiotics do not cause side effects.	144 (41.1)	63 (18.0)	143 (40.9)
10. Overuse of antibiotics can cause the antibiotics to lose effectiveness in long term.	102 (29.1)	34 (9.7)	214 (61.1)
<b>Administration of antibiotic</b>			
11. It is okay to stop taking an antibiotic when symptoms are improving.	109 (31.1)	205 (58.6)	36 (10.3)
12. Taking less antibiotic than prescribed is healthier than taking the full course prescribed.	72 (20.6)	241 (68.9)	37 (10.6)

Based on Figure 1, half of the respondents possessed moderate level of knowledge on antibiotic use (50%), followed by 36% of respondents had poor level of knowledge and 14% of respondents possessed good level of knowledge on antibiotic use. Majority of

respondents possessed negative attitude towards antibiotic use (56.9%) whereas 43.1% of respondents exhibited positive attitude towards antibiotic use.

Table 4: Attitude of respondents towards antibiotic use

No.	Statements	Agree n (%)	Disagree n (%)	Not sure n (%)
1.	When I get cold, I will take antibiotics to help me get better more quickly.	224 (64.0)	108 (30.9)	18 (5.1)
2.	I expect antibiotic to be prescribed by my doctor if I suffer from common cold symptoms.	184 (52.6)	102 (29.1)	64 (18.3)
3.	I normally stop taking on antibiotic when I start feeling better.	222 (63.4)	127 (36.3)	1 (0.3)
4.	If my family member is sick I usually give my antibiotic to them.	125 (35.7)	174 (49.7)	51 (14.6)
5.	I normally keep antibiotic stock at home in case of emergency.	125 (35.7)	181 (51.7)	44 (12.6)
6.	I will use leftover antibiotics for a respiratory illness (runny nose/ sore throat/ flu).	157 (44.9)	110 (31.4)	83 (23.7)
7.	I will take antibiotic according to the instruction on the label.	323 (92.3)	23 (6.6)	4 (1.1)
8.	I normally will look at the expiry date of antibiotic before taking it.	312 (89.1)	0 (0.0)	38 (10.9)

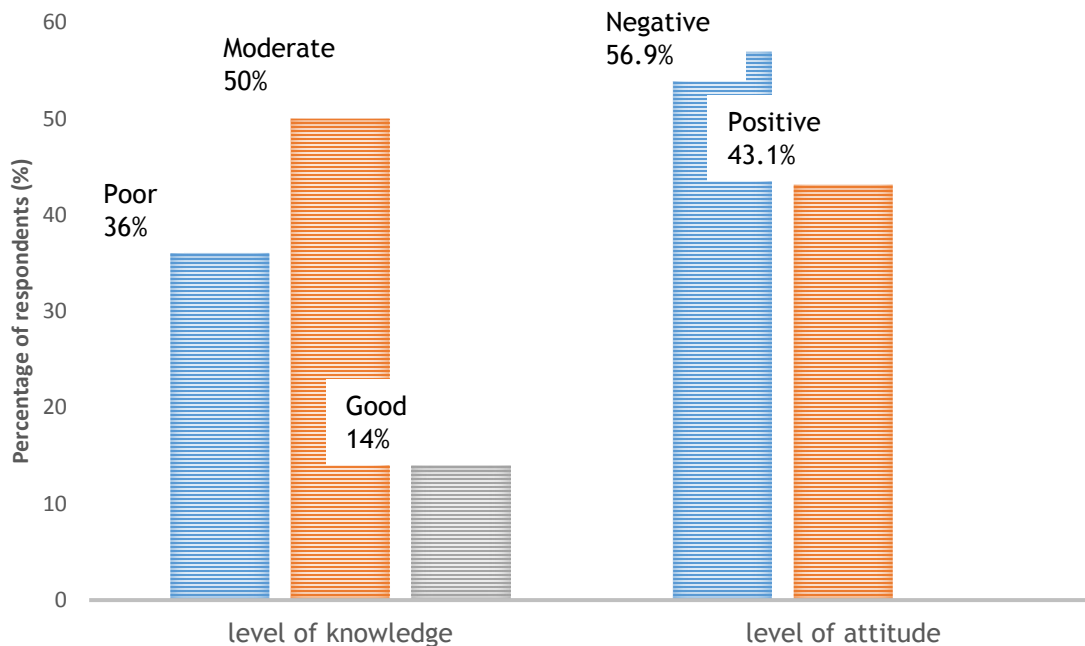


Figure 1: Level of knowledge and level of attitude towards antibiotic use

**Table 5: Association between socio-demographic data and level of knowledge of antibiotic use and level of attitude towards antibiotic use**

Variables	Level of knowledge, n (%)			p-value	Level of attitude, n (%)		p-value
	Poor (0-3)	Moderate (4-7)	Good (8-12)		Negative (0-4)	Positive (5-8)	
<b>Age</b>							
18-30	12 (3.4)	72 (20.6)	3 (0.9)	<0.001	34 (9.7)	53 (15.1)	0.003
31-40	18 (5.1)	25 (7.1)	16 (4.6)		36 (10.3)	23 (6.6)	
41-50	46 (13.1)	33 (9.4)	8 (2.3)		58 (16.6)	29 (8.3)	
51-60	27 (7.7)	32 (9.1)	19 (5.4)		47 (13.4)	31 (8.9)	
>60	23 (6.6)	13 (3.7)	3 (0.9)		24 (6.9)	15 (4.3)	
<b>Gender</b>							
Male	85 (24.3)	114 (32.6)	23 (6.6)	0.033	152 (43.4)	70 (20)	<0.001
Female	41 (11.7)	61 (17.4)	26 (7.4)		47 (13.4)	81 (23.1)	
<b>Race</b>							
Malay	126 (36)	175 (50)	49 (14)	-	199 (56.9)	151 (43.1)	-
Chinese	0 (0)	0 (0)	0 (0)		0 (0)	0 (0)	
Indian	0 (0)	0 (0)	0 (0)		0 (0)	0 (0)	
Others	0 (0)	0 (0)	0 (0)		0 (0)	0 (0)	
<b>Highest education level</b>							
Primary school or lower	19 (5.4)	3 (0.9)	6 (1.7)	<0.001	23 (6.6)	5 (1.4)	0.025
Secondary school	102 (29.1)	112 (32)	19 (5.4)		146 (41.7)	87 (24.9)	
College/University	5 (1.4)	60 (17.1)	24 (6.9)		30 (8.6)		
<b>Monthly income</b>							
<RM 1000	14 (4)	56 (16)	6 (1.7)	<0.001	35 (10)	41 (11.7)	0.025
RM1000-RM2000	76 (21.7)	60 (17.1)	27 (7.7)		106 (30.3)	57 (16.3)	
RM2001-RM4000	28 (8)	41 (11.7)	14 (4)		42 (12)	41 (11.7)	
>RM 4000	8 (2.3)	18 (5.1)	2 (0.6)		16 (4.6)	12 (3.4)	
<b>Occupation related to healthcare</b>							
Yes	0 (0)	17 (4.9)	22 (6.3)	<0.001	11 (3.1)	28 (8)	<0.001
No	126 (36)	158 (45.1)	27 (7.7)		188 (53.7)	123 (35.1)	
<b>Family member's occupation related to healthcare</b>							
Yes	7 (2)	47 (13.4)	0 (0)	<0.001	22 (6.3)	32 (9.1)	0.009
No	119 (34)	128 (36.6)	49 (14)		177 (50.6)	119 (34)	
<b>Most common location seek for healthcare</b>							
Government clinic/hospital	126 (36)	123 (35.1)	48 (13.7)	<0.001	167 (47.7)	130 (37.1)	0.003
Private clinic/hospital	0 (0)	35 (10)	1 (0.3)		16 (4.6)	20 (5.7)	
Community pharmacy	0 (0)	17 (4.9)	0 (0)		16 (4.6)	1 (0.3)	
Others	0 (0)	0 (0)	0 (0)		0 (0)	0 (0)	

Age group 41-50 age possessed poor knowledge on antibiotic use (13.1% versus others <8%). Poor level of knowledge was associated with male (24.3% versus 11.7%), secondary school level (29.1% versus others <6%), monthly income of RM 1000-RM 2000 (21.7% versus others <10%) and occupation not related to health care.

Age group 18-30 years old were associated with positive attitude (15.1% versus others <10%). Negative attitude was significantly associated with male (43.4% versus 13.4%), secondary school level (41.7% versus others <10%), occupation not related to healthcare (53.7% versus 3.1%), monthly income of RM1000-RM2000 (30.3% versus others <13%).

## DISCUSSION

Respondents used antibiotics in the past month was significantly higher than studies conducted in Putrajaya (16.5%), Shah Alam (29.2%) and Penang (28.9%)<sup>5-7</sup>. The most common indications for using antibiotics by respondents of this study were fever (56.4%) and skin problem or wound (38.1%). This might be due to rural residents were more likely to be involved in agriculture field, which might lead to injury or wound infections<sup>8</sup>. The result was slightly different from previous studies conducted in Malaysia. Oh *et al.* (2010) reported fever (40.7%) and respiratory tract infection (22.9%) were the two highest rated reasons for taking antibiotics<sup>6</sup>.

The majority of the public were less knowledgeable pertaining to the role of antibiotics, where they agreed that antibiotics are useful in treating viral infection (69.1%). This was similar to other studies conducted in Putrajaya (82%) and Penang (67.2%) and rural areas in Jiangxi (79%) and Heilongjiang province of China (57.8%)<sup>5, 6, 9, 10</sup>. There might be a confusion between the term “bacteria” and “virus”. Thus, healthcare providers should use the term “bacteria” and “virus” during consultation or dispensing<sup>11</sup>.

Furthermore, most of the respondents (57.7%) assumed antibiotics work on most colds and coughs. This trend was slightly lower than studies conducted in China<sup>9-10</sup>. This might be due to overprescribing of antibiotics for these illnesses, which misguided the belief about antibiotic use among the public<sup>12</sup>.

In the current study, 58.6% of respondents realised that it was inappropriate to discontinue antibiotic when symptoms are improving. This was considerably higher than the study conducted in China, where only 37.0% of rural residents disagreed to withdraw antibiotics as soon as the symptoms disappear<sup>10</sup>. This might be due to assumption that

antibiotics are equivalent to medications used to relieve pain and fever such as aspirin and paracetamol (Panadol), where this statement was agreed by 34.0% of respondents. Hence, it was acceptable to discontinue antibiotics in the similar way that they would discontinue painkiller and antipyretic once symptoms improved<sup>7</sup>.

By comparing with the respondents who correctly responded that they should complete the full course of antibiotics (58.6%), there were only 29.1% of respondents knew that overuse of antibiotics will affect its efficacy. This demonstrated that the public were not aware of the actual reason and the importance of completing the full antibiotic regimen<sup>6</sup>.

The highest inappropriate response in attitude domain was that the public will take antibiotics to resolve the symptoms when they suffer from colds (64.0%), which was comparatively higher than studies conducted in Putrajaya (61.8%), Shah Alam (47.6%) and Penang (38%)<sup>5-7</sup>. In fact, misunderstanding on the effectiveness of antibiotics towards viral illnesses might be one of the contributing factors to the expectation of antibiotic to be prescribed for common cold, which was shown by 52.6% of respondents in this study. This was supported by Ebrahim *et al.* (2014), where 61.7% of rural mothers requested doctors to prescribe antibiotics for cough and cold to their children<sup>13</sup>. Several studies showed that physicians were more likely to prescribe antibiotics under pressured clinical context. However, over-estimation of patients' expectation might occur, resulting in unnecessary prescribing of antibiotics<sup>14-15</sup>. The desire to maintain doctor-patient relationship might be another reason for prescribing antibiotic. Nevertheless, several studies demonstrated that patients believe in doctors' decision despite they do not prescribe antibiotics. This proves that, by providing adequate explanation on patients' illnesses, they would be satisfied whenever antibiotics were not given<sup>11</sup>.

In addition, 63.4% of respondents normally stop taking antibiotics once they start feeling better, which was comparatively higher than studies conducted in Penang (37.0%) and Shah Alam (36.6%)<sup>6-7</sup>. By looking at the responses to the knowledge on administration of antibiotics, the majority of respondents were aware about the necessity to complete the full course of antibiotics (58.6%). In comparison, the public did not intend to practice according to their knowledge. This supported the study conducted in Shah Alam<sup>7</sup>, where the number of patients who actually completed all the antibiotics was lesser than the

number of patients who knew that completion of full course of antibiotics was necessary<sup>14</sup>.

Based on current study, about one third of respondents (35.7%) had negative attitude towards the statement of storage of antibiotics at home in case of emergency. Similarly, Hassali *et al.* (2017) reported 39.0% of young Malaysian adults (18- 35 years old) kept antibiotics for emergency<sup>12</sup>. Parallel to this, 50.7% of rural mothers in Gharbia governorate were reported to keep antibiotics for future use<sup>13</sup>. However, this was significantly higher compared to studies conducted in Putrajaya (17%), Penang (19.9%) and Shah Alam (19.2%)<sup>5-7</sup>.

The study setting involved only two villages, which lead to limited generalisability of the results to whole Malaysia population. Besides that, responses from those who could not read or understand either English or Malay language were not able to assess.

## CONCLUSION

There was an inadequate knowledge on antibiotic use among rural residents, where the knowledge level ranged from poor to moderate. Moreover, majority exhibited negative attitude towards antibiotic use. It is recommended for appropriate authorities to conduct strategic planning to enhance proper antibiotic use by targeting rural areas besides the general public in cities or suburban areas.

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